



INFINITE LIGHT RESONANCE

Akashic Record Readings with Susan Michel

Client Agreement & Disclaimer

Welcome to Your Akashic Record Session

Thank you for trusting me to hold space for this sacred work. An Akashic Record session offers spiritual insight and energetic support by accessing the higher consciousness of your soul's journey. My role is to serve as a conduit and facilitator for your Record Keepers and guidance team— supporting you in accessing the wisdom already within you — sharing guidance meant to empower your healing, alignment, and growth.

Please Understand:

This supports personal growth and empowerment, not therapy or medical advice:

Sessions support your psychospiritual development and holistic wellbeing but do not replace professional medical, psychological, financial, or legal care. I do not diagnose or treat health conditions. If you are experiencing a crisis or emergency, please seek immediate professional support first.

You are the decision-maker:

The Records offer perspective and insight to support your journey, but you remain fully responsible for how you integrate and act on any guidance received.

The Records provide guidance in the form that serves you best:

Your Akashic Record Keepers share what you need to hear at this time, which may differ from what you expect. You won't receive yes/no answers, but rather deeper insight to inform your path. Please stay open to what emerges, trusting it serves your highest good right now.

Confidentiality is deeply respected and honored:

You will receive a written transcript for your personal use, delivered within 72 hours of your session via a password-protected Proton Drive link. Sessions may be recorded solely to create your transcript and are kept securely on file. Sessions may not be independently recorded by the client. All session materials are strictly confidential and may not be shared, posted, or distributed without my written permission.

Practical Details:

Cancellations

More than 48 hours notice:

Full credit toward a future session, or the option to reschedule at no charge.

Within 48 hours notice:

Non-refundable. One reschedule permitted at my discretion.

No-show:

Non-refundable. Cannot be rescheduled.

Refunds

Refunds are not provided for cancellations. Credits are issued as outlined in the cancellation windows above and may be applied toward any future

session. Refunds are not provided based on session content or outcomes.

Unexpected Circumstances & Practitioner Cancellations

Life happens. I understand that life is unpredictable. Please reach out if something unexpected arises — I am always happy to find a solution that honors us both.

If I need to cancel. Because of the nature of this work, I must be in good health and fully present to serve as a clear conduit for your Record Keepers and guides, holding space with the care and intention your session deserves. If I need to cancel due to illness or emergency, your session will be rescheduled within 10 business days at no charge.

By proceeding with your session, you confirm you've read and agree to these terms.

Thank you for honoring this policy and respecting the energetic exchange of this work.

With Gratitude,
Susan

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