



Client Agreement & Disclaimer

Infinite Light Resonance – Susan DeLancey

Welcome to Your Akashic Record Session

Thank you for trusting me to guide you through this sacred work. An Akashic Record session offers spiritual insight and energetic support by accessing the higher consciousness of your soul's journey. My role is to serve as a conduit for your guide team, sharing messages meant to empower your healing, alignment, and growth.

Please Understand:

This supports personal growth and empowerment, not therapy or medical advice:

Sessions support your spiritual development and life journey but don't replace professional medical, psychological, financial, or legal care. I don't diagnose or treat health conditions. If you're experiencing a crisis or emergency, please seek immediate professional support first.

You are the decision-maker: The Records offer perspective and insight to support your journey, but you remain fully responsible for how you integrate and act on any guidance received.

The Records provide guidance in the form that serves you best: Your Akashic Record Keepers share what you need to hear at this time, which may differ from what you expect. You won't receive yes/no answers, but rather deeper insight to inform your path. Please stay open to what emerges, trusting it serves your highest good right now.

Confidentiality is deeply respected and honored: You'll receive a written transcript for your personal use. Sessions may be recorded by me solely to create your transcript. Recordings are securely stored for up to 30 days to ensure transcript accuracy, then permanently deleted. Requests for access to the session audio may be considered on a case-by-case basis, at my sole discretion. All session materials are strictly confidential and may not be shared, posted, or distributed without my written permission. Please don't record the session independently.

Practical Details:

Cancellations: Cancellations made 7+ days in advance receive a 50% refund or full credit toward a future session. Cancellations with 24-72 hours notice may be rescheduled at no

charge. Cancellations with less than 24 hours notice or no-shows will be charged the full session rate.

Refunds: are only available as outlined in the cancellation policy above. Refunds are not provided based on session content or outcomes.

In cases of documented emergency (hospitalization, family death), exceptions may be considered at my discretion. Because of the nature of Akashic Record work, I must be in good health and clear mental state to properly channel and hold space. If I need to cancel due to illness or emergency, I'll reschedule within 10 business days at no charge.

By proceeding with your session, you confirm you've read and agree to these terms.

Thank you for trusting me to hold space for this sacred work.

With Gratitude,
Susan

Susan DeLancey
Infinite Light Resonance